



Crossflatts
PRIMARY SCHOOL



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Parent and Visitor Code of Conduct

At Crossflatts Primary School, our parents and visitors recognise that educating children is a process that involves partnership between parents, teachers and the whole school community. As a partnership our parents and visitors will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers and visitors to participate fully in the life of our school.

The purpose of this guidance is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish progress and achieve in an atmosphere of mutual understanding.

Safeguarding

- We will always ask you to sign in, so we know you are in the building.
- As a visitor you will be issued a lanyard. As an unknown visitor in school, you will be given a yellow or red lanyard.
- Unless you have a DBS, you will not be working with children without supervision.
- You have a responsibility to support staff in keeping children safe. If you have any concerns about a child, these must be reported to the nearest member of staff.
- If you require any further information about how we keep our children safe then please ask on Reception and this information will be shared.
- Whilst visiting school, we ask that mobile phones are not used around our children. If as a parent, you were to take a photograph of your child and another child was also of the photograph, you have a commitment to ensuring it does not get posted online, including social media.

We expect parents, carers and visitors to:

- Respect the caring ethos of our school.
- Understand that both teachers, parents and the community need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Approach the school to help you resolve any issues of concern.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of any area of the school grounds.
- Using loud/or offensive language or displaying temper.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication.
- Defamation of the school's or staff character on Facebook or other social sites
- The use of physical aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of their actions towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs.
- Dogs being brought on to school premises.

We trust that parents and carers will assist our school by abiding by the guidance and we thank you for your continuing support of the school.

Inappropriate use of Social Network Sites

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. Crossflatts Primary School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.

In the event that any pupil or parent of a child being educated at Crossflatts Primary School is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report content or activity which breaches this. The school will also expect that any parent or pupil removes such comments immediately.

We aim to resolve any concerns amicably however if you do have any concerns please contact the class teacher in the first instance. If the matter remains unresolved it will be dealt with by the Deputy Head with referral to the Headteacher or the Chair of Governors if necessary, so it can be dealt with fairly, appropriately and effectively for all concerned.

Thank you for taking the time to ensure we keep our children, staff and families at Crossflatts Primary School feeling safe and supported in a respectful environment.